



2024 Jacobs Essentials #1: *Camper Care*

The care of our campers is our very top priority. We believe that it takes intentional supervision and support to create an environment where every child can have a successful and fun experience. In addition to hiring and training the best staff, we also employ a **Camper Care Team** of adult professionals with training and experience in child development. This team provides guidance for our staff, along with additional support for campers who have special needs or are having a hard time in any way at camp with the aim to foster an inclusive environment where everyone feels accepted and welcome.

Our Summer 2024 **Camper Care Director is Tori East-Harris M. Ed.**, a professional school counselor, and 5th grade teacher for the Vicksburg Warren School District in Mississippi. Tori has a passion for summer camp and has been involved in the camping community for over 15 years, including time spent at Jacobs Camp on the Community Care Team. She has been a camper, counselor, and an assistant director at camps all over the south. She will be supported by additional Camper Care Specialists and will work closely with our unit heads, counselors, and the rest of our staff to ensure that each and every camper's needs are met.

If you have questions specific to your child, you may always reach out to Jacobs Camp Director, Anna Herman, at any time before and throughout the summer by calling the camp office at 601-885-6042 or via email at aherman@urj.org.

When you call the camp office, please leave a detailed message for Anna who will determine the course of action. During the summer, many parent concerns and questions will be answered by our Camper Care Team, as they are often the primary communicators with parents during the summer.

Whether the question seems strange or hard, whether your call comes day or night, or whether you are calling for the first time or the 50th time, our Camper Care staff will be happy to address your needs. In all cases, Camper Care staff or professional staff will provide a direct and full response as soon as possible. If the concern is simple and can be answered by our office staff, they will do so. Our Camper Care staff will also be in regular communication with our leadership team including unit heads and department heads, who will always be part of decision-making and consultation with our campers and parents, as needed, throughout the summer.